

## Wellspring General Info

*Each child is a wellspring of life and creativity. It is our mission to nourish and direct these "wellsprings" that have been entrusted to us. Every childhood should overflow with fun, discovery, and love.*

*"Guard your heart with all diligence, for out of it is the wellspring of life." Proverbs 4:23*

### Our Roots:



Wellspring Early Learning Center might just be opening its doors, but the idea and inception dates back several decades. Joe and Sharon Key moved their family from the sunny beaches of Southern California to the rolling hills of East Tennessee. After raising a family of their own, their passion blossomed for opening a childcare facility that would provide topnotch care and mimic the family unit as much as possible. Joe and Sharon, along with their second oldest child Joseph, started Wellspring for this very purpose.

### The Team:



Wellspring prides itself on an outstanding staff. Beyond their many qualifications and diverse backgrounds, is common love for kids. Our Director, Sheena Johanns, plays an integral role in maintaining our high standards. Sheena is a mother of two, with years of experience as a 3-star Director, and corporate experience as a Program Manager for a globally-ranked Executive MBA program. She understands the importance of orderly professionalism while balancing a nurturing and fun atmosphere. Her BS is in Communications, and she holds a Tennessee Early Childhood Training Alliance Certification for Directors, several executive education certifications from the University of Tennessee, and is currently working toward her CDA.

### Facilities:



From Covid cleanliness to security and safety, the newly renovated facilities allow Wellspring to tackle any new challenge that may arise. Parents will have peace of mind knowing their child is safe behind double locked doors with strict security procedures in place. Our software allows for photo IDs that only permit authorized individuals to check in/out a child. Parents can expect to be informed throughout the week with communications such as newsletters, texts, and photos of their children through our app. The new kitchen and updated capabilities will ensure proper nutrition for every meal and snack.

### Curriculum:



Wellspring's focus is to provide each child with an environment and tools necessary for wholistic development. Play-based learning supplemented with resources from *The Creative Curriculum* are at the core of our ethos. We work collaboratively with local elementary school teachers to ensure every child is developing at their individual pace to meet milestones and be adequately prepared for kindergarten.

### Next Steps:



If you're interested in enrollment, visit [WellspringKids.com](http://WellspringKids.com) and click **'Register a Child'**. After submitting your information, you will be placed on the waiting list. We will reach out within 3-5 business days via email to let you know any next steps. Please download the most current copy of our parent handbook on the website for detailed information on our center and policies.

## Frequently Asked Questions:

- **What are Wellspring's hours of Operation?**  
-Monday – Friday, 6:45 a.m. – 6:00 p.m.
- **Where is Wellspring located?**  
-531 Vanosdale Road, Knoxville, TN 37909
- **How are tuition payments processed?**  
-Tuition is a constant rate which is drawn by ACH from a checking account or credit card on the 1<sup>st</sup> and 15<sup>th</sup> of every month. If using a credit card, an additional 3% fee is assessed.
- **Are any fees charged in addition to tuition?**  
-An annual \$80 registration fee is charged to cover enrollment, facility, and supply costs. For after school care, a \$50 registration fee is charged. Field trips for older children may include additional fees.
- **Do you provide any tuition assistance?**  
-The State of Tennessee may offer a program that applies to your needs. Please mention your interest during the initial interview.
- **What else is included in tuition?**  
-Tuition covers daily breakfast, lunch and snacks. Parents are responsible for providing any additional needs, such as formula, diapers and wipes for infants and toddlers.
- **What is the Procare App?**  
-We use the ProCare app to stay in contact with parents. Photos, texts, and newsletters may be exchanged to communicate. The app is also used as a contactless way to sign in/out your child. Find the ProCare app  and download it from the app store.
- **Once enrolled, how do I change billing info or update individuals authorized to pickup/drop-off my child?**  
-On WellspringKids.com, click *Login* on the top menu. You will use the same credentials that you created when registering your child. Once logged into this parent portal, you can adjust your account info.
- **What curriculum is used?**  
-*The Creative Curriculum* by Teaching Strategies includes developmentally appropriate goals and objectives for children in four main categories: social/emotional, physical, cognitive, and language.

*For more detailed information, please see the Parent Handbook.*